

# **ASIS** *The Informer* INTERNATIONAL

**JAMAICA CHAPTER # 74 [www.asisjachapter.org](http://www.asisjachapter.org) Vol 8**

**November, 2020**



## *Congratulations*

We would like to congratulate our chapter members for winning the E. J. Criscouli Jr., CPP Volunteer Leadership Award, the Chapter Website of the Year Award and the Professional Certification Board Regional Award for Achievement.



PCB Regional Award  
Capt. Garth Gray, CPP, PCI, PSP  
Assistant Regional  
Vice President - Region 7B



E. J. Criscouli Jr., CPP  
Volunteer Leadership of the Year Award  
Capt. Basil Bewry, CPP, PCI, PSP  
Immediate Past Chairman



Chapter Website of the Year Award  
Capt. John Richards, CPP, PCI, PSP  
Chapter Webmaster



PCB Regional Award  
Wayne Ballen, CPP, PCI, PSP  
Vice Chairman

**Global Organization of Security Professionals.**

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## Chairman's Point of View

**Warren Smith, CPP, PCI, PSP**



The COVID-19 pandemic has made the 2020 administrative year a very interesting one. As a chapter, we have been forced to adapt accordingly and have reaped the benefits that change has allowed. The various restrictions placed on public gatherings and nightly curfews forced us to conduct our meetings into the virtual realm and dragged us kicking and screaming into the 21<sup>st</sup> Century.

We have benefitted from the change and have seen massive increases in both our membership numbers and our volunteerism and participation. We have already seen an increase of 40% in our membership having accepted

60 new members since January 1<sup>st</sup>, 2020 whilst maintaining an 83% retention of our existing members. With the increased numbers, our Board Management Committee has had a full slate of 16 volunteers and based on the enthusiasm of our membership at large we have been able to form several working subcommittees.

Our monthly chapter meetings have seen record-breaking attendance month after month and attracted subject matter experts from the international community as well as from our local membership. We proudly hosted Godfried Hendriks CPP, the President of ASIS International as well as SRVPs Jeffrey Slotnick, CPP, PSP; Marco Vega, CPP and RVP Willem Teuben, CPP as specially invited guests.

In August, the chapter reached unprecedented heights as we were recognized as group winners of the I. B. Hale Chapter of the Year Award and the Website Chapter of the Year Award. We also copped a number of individual awards with my mentor Captain (Ret'd) Basil Bewry, CPP, PCI, PSP being honoured with the E. J. Criscuoli, Jr, CPP Volunteer Leadership Award and our ARVP Captain (Ret'd) Garth Gray, CPP, PCI, PSP and my Vice Chairman, Wayne Ballen, CPP, PCI, PSP both receiving the PCB Regional Award of Appreciation for their invaluable contribution towards the advancement of the ASIS security certifications

We hope to replicate these notable achievements next year as to-date the chapter has hosted 2 successful webinars, one with the Jamaica Association of Private Pharmacy Owners attracting 122 attendees and the other with the Jamaica Defence Force attracting 53 persons. Our ever-popular PSP Study Course which was conducted completely online with students attending from as far as the Cayman Islands, The British Virgin Islands, St. Vincent and the Grenadines and the Dominican Republic. Arrangements are also well advanced for the hosting of our CPP Virtual Study Course which will be starting on January 5<sup>th</sup> 2021.

As we wind down for this administrative year, I must take the opportunity to thank the members of my BMC and subcommittees as well as the entire membership for their unwavering support

through the challenges we faced and I look forward to continued support for the chapter in the years going forward. Although we will be staging our Annual General Meeting on November 25<sup>th</sup> 2020, I regrettably will not be among the slate of candidates offering to lead the Jamaica Chapter due to my decision to temporarily relocate to Canada. However, based on our institutional capacity I am supremely confident that my successor will be more than capable of taking the chapter to even greater heights. Needless to say, I will not go far as I will continue to serve ASIS as a member of the Toronto Chapter until I return.

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## **Securing International Trade - Maritime Security**

**Carlos Pipher, CPP, PSP, Secretary/Newsletter Editor**

The terrorist attacks of September 11, 2001 brought changes to maritime security on the global scene, affected trade and transportation of sea bound cargo. Due to terror threats against ports, ships and cargo the International Maritime Organization (IMO) was forced to enact new security measures aimed to mitigate or prevent a security threat from occurring. Countries that operate an international port facility are required to implement policies and procedures to protect the port, ships and cargo supply chain by using the International Ship and Port Facility Code (ISPS) as a guide and also to adhere to other IMO regulations. The biggest concern is the possibility of a terrorist or a rouge State using the supply chain to convey a weapon of mass destruction (WMD). The reasoning to support the Code is that if protection measures can be made against a WMD getting on board a ship then the same measures would allow a port facility to prevent contraband getting in the cargo supply chain, preventing a stow-away, an attack on a vessel in port or any other lesser security breach.

The ISPS Code took effect in July 2004; the aim was to establish a standard framework for all parties involved in shipping to assess security threats. The Code requires that port and ship security personnel be properly trained to execute their respective functions. The Code has broad overarching concerns and lays out the duties and requirements for country, ports, ship security, Recognized Security Organization (RSO) and the Port Facility Security Officer (PFSO) who is in charge.



Three security levels are assigned by the contracting government; Security Level 1 – normal operation for ships and the port facility, Security Level 2 – heightened risk of a security incident and Security Level 3-exceptional, this level speaks to imminent risk of a security incident or threat. At level 3 State security will take control of the port's security.

A port facility security assessment (PFSA) should be conducted by the RSO and approved by the designated authority, (DA) the DA then issues a certificate that is valid for five years to the port. If a port loses its certification, international ships should not stop there because it would mean that sections of the ISPS Code are not up to date and such a port is vulnerable to security risks. A ship security assessment (SSA) determines if a ship is operating as the code requires, the ship security officer (SSO) is responsible for ensuring that the ship operates at the same level as the port. If the port is at level 3, ships in port will also improve their security posture to level 3.

Maritime security if compromised can have severe consequences to include economic and symbolic effects; cargo supply chain can become contaminated with contraband, acts of sabotage and integrity loss. Untrained or inadequate security personnel may lead to a myriad of other security related problems; this is why it is important that the ISPS Code is adhered to by contracting governments.

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## Organized Crime: A Threat to Micro, Small and Medium Enterprises

**Jason Robinson, PSP ASIS Foundation Liaison**



Micro, Small and Medium Enterprises (MSMEs) are the lifeblood of the Jamaican economy. The Government estimates that the sector employs 80% of Jamaicans and contributes significantly to GDP. However, organized crimes are progressively carrying out attacks against MSMEs—targets thought to be exploitable. Competing priorities and other factors have rendered some MSMEs vulnerable. This is evident in successful criminal attacks against them, continued attacks against MSMEs could have a significant impact on the economy.

As the World Economic Forum observed, organized crime “exacts a multi-billion dollar cost on legitimate business, distorts markets and causes widespread ill-effects across society.” Security Professionals globally have recognized that organized crime is one of the single largest threats to enterprises. But how much is really known about it? The United Nations Office on Drugs and Crime defines organized crime as: *“A group of three or more persons that was not randomly formed; existing for a period of time; acting in concert with the aim of committing at least one crime punishable by at least four years' incarceration; in order to obtain, directly or indirectly, a financial or other material benefit.”*

Organized crime bleeds approximately \$US30 billion from the retail industry yearly National Retail Federation (NRF, 2019). And with over 300 criminal gangs operating in Jamaica



(National Intelligence Bureau), this could be far reaching. In May 2020, a group of heavily armed men made a significant statement in Clarendon, where they pulled off one of the most daring heists (approximately \$JM 3 million in cash and electronics) and engaged members of the Security Forces in a shootout. During the standoff, these heavily armed individuals took a hostage and escaped in waiting motorcars. Cell phone recordings of the incident showed that they operated with tactical precision and impunity—the likes of which had not been seen since the 2003 movie *‘The Italian Job.’* Their mode of operation suggested that they were armed with key information for their mission such as time of day, defensible points, and escape routes—the details of which possibly came from an inside source or careful reconnaissance. This method of penetration is a widely known phenomenon.

According to Head of the Gauteng Department of Community Safety in South Africa—one of the countries with the most armed robberies in the world, most robberies are the result of inside job or insider information. Yusuf Abramjee, a renowned anti-crime activist in South Africa, also agrees. He believes that organized crime was a factor in most robberies that occurred in businesses. However, a more sophisticated trend in organized crime is on the rise—cybercrime. Criminals are moving away from traditional criminal activities and are seeking less risky opportunities to carry out attacks. It is no longer necessary for them to put themselves at risk or wait for the cover of darkness to exploit the physical infrastructure of an enterprise to attack its assets. Criminals are now using the Internet to attack enterprises from anywhere in the world—even from the comfort of their home. In 2011, cybercrime cost US\$388 billion globally (Norton Cybercrime Report, 2011).

It is also a significant threat locally. Data from the Jamaica Constabulary Force’s Cybercrimes Unit showed that in 2016, there were approximately 200 cybercrime incidents resulting in a JM\$12.6 billion impact on the economy. The sophistication of organized crime should never be underestimated; it is often supported, committed, or facilitated by professionals with insider knowledge. More than ever, MSMEs require greater security to maintain their sustainability; one organized crime attack could cripple an enterprise—this is how organized crime works. Therefore, it begs the question—how many of Jamaica’s MSMEs are adequately protected against this significant threat?

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## **A Life of Service – Donald Williams, CPP**

**Capt. (Ret’d) Basil Bewry, CPP, PCI, PSP, Program Chairperson**

“A people without the knowledge of their past history, origin and culture is like a tree without roots.” Marcus Mosiah Garvey.

Notwithstanding my 20 years’ association with ASIS and 15 years’ as a member I have been struggling to find any information about the pioneers of the Jamaica Chapter. Yes, I understand the chapter was established in 1975 and was formerly a part of the West Indian Chapter and that Chris Wilson, Charles Young and Frank Duncanson were, second and fifth Chairmen. I can also recall meeting Charles Young at least once in the late 1980s and can claim to have worked closely with Orville Day and Wesley Walcott, our first and fifth Chairmen. This article is, however, intended to shine a light on the life and work of our sixth Chairman, Donald Williams, CPP.

At the time of his passing on April 14, 2014, Donald Williams #23167 was the longest serving member of the Jamaica Chapter having joined the American Society for Industrial Security, as it was known then, on November 1, 1978. I had, however, known of his exploits in the Jamaica Defence Force especially from his erstwhile friend and business partner, Rudolph “Debo” Davis, who happened to have been my Company Sergeant Major shortly after I returned from RMA Sandhurst in 1978. I also knew he was someone special as I had had the distinct pleasure of commending him on being honoured with the Governor General’s Achievement Award as the following email dated October 20, 2006 will attest:

*Dear Donald,*

*Congratulations on being recently presented the Governor General's Achievement Award for your charitable donations to schools, senior citizens feeding programmes and scholarships to needy children. Based on your long tradition of voluntary work I can honestly say that this honour was well deserved. If I have one request to ask of you is that you make yourself available at our next Chapter Meeting on Wednesday October 26, 2006 so that we can see first-hand this Award as it will be the closest that many of us will get to ever holding one. Once again Donald Williams we salute you for your philanthropic work.*

Not one to be content with merely warming a seat, Donald entered the chapter with the same dedication and professionalism which was the hallmark of his 14 years’ service with the JDF and held various posts on the local Executive Committee and attended several courses too numerous to mention here. He earned the ASIS coveted Certified Protection Professional (CPP) designation on April 3, 1983, was Chapter Chairman in 1989 and for his significant contribution to the aims and objectives of ASIS, Donald was bestowed the chapter’s Chairman’s Award in 1998.

In fact, from 1983 to 2000 Donald was the sole standard bearer of this internationally recognised Board Certification in Security Management in Jamaica and I personally owe Donald a debt of gratitude for encouraging me to earn my CPP in 2000. I still fondly remember him hosting a “graduation dinner” for Andrew Wynter, Peter Rhoden and myself at the Terra Nova Hotel. What, however, is not so well known is that this kind gesture would become the genesis of the chapter’s Pinning Ceremony of all newly certified members at our Annual Awards Banquet. It is



his shining example that has in no small way inspired the more than 70 security professionals who have since been accorded Board Certification in Security Management, Physical Security and Investigations; making the local chapter among the most decorated for its size in the world.

Donald was also the consummate ambassador who would dutifully treat the Jamaican delegation for dinner on Wednesday nights at the ASIS Annual Seminar & Exhibits Shows, the forerunner to GSX, which for many of us was the high point of the week’s activities. I can also declare that he

was responsible for introducing me to fine-dining Japanese style in San Antonio, Texas. The ASIS Foundation could also count on Donald making his annual donations which I have no doubt continues to redound to the chapter's benefit.

Despite his many accomplishments, it was only after having convened a special chapter meeting on April 30, 2014 at the Liguanea Club did I fully appreciate his legacy. As a result of the glowing tributes delivered at this meeting, it was unanimously agreed that the chapter would launch the Donald Williams, CPP Scholarship in order to memorialize his work. Among the things I learnt about this quiet giant of a man was that he had dedicated his life to helping others, as in addition to serving the JDF and ASIS, he was a past Right Worshipful Master and a longstanding member of the Imperial Service Lodge of the Scottish Constitution.

Notwithstanding his busy schedule Donald also found time to build United Protection Limited which was formed in 1982 with Charles Young and Rudolph Davis, into today's Allied Protection Limited; a major player in the private security industry. He was also a devoted family man and is survived by his widow Gloria and his 7 children. Leo like his father has been a member of ASIS International since June 6, 2014.

Although Donald Williams left us 6 years ago, his life's work has touched us all in some immeasurable way. It is my hope that the scholarship launched in his name will ensure that he is not forgotten and allows the younger members of the chapter to benefit from his intellect, his generosity and his guidance. As Amelia Earhart so eloquently said, "A single act of kindness throws our roots in all directions, and the roots spring up and make new trees."

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## The Millennial Security Officer

**Vivion Whitelock, PSP**



In the 1980s -1990s, the Security Industry was powered by ambitious men and women who saw the industry as a means to an end and an opportunity to not only provide for their families but also gain some respect from their communities. The requirements at that time were that despite not being academically inclined, these men and women had the physical attributes that would force unwilling individuals to comply with their request. This, at that time, was ideal and so, whether or not they were able to sit and pass an entrance exam was not very important. Consequently, many of those individuals, after providing the service that made them highly thought of, are now the Operations Supervisors and Managers in a lot of companies.

Since the advent of 9/11, the outlook on security has changed and while there is still a lot of room for improvement, Third World countries are having to catch up. Among the changes that have succeeded this unfortunate event, is a need for security to become more customer service oriented with the necessary basic skills to conduct an interrogation without the individual who is



being interrogated, realizing what is happening. There is also the requirement of ensuring that in all circumstances, the basic human rights of individuals are observed and respected. This has created the need for the 'Security Officer' selection criteria to quickly transition from brute force to brain. Naturally, this progression has not just impacted the Private Security Industry but the overall Security domain. Security officers are now expected to have more than just their physical attributes, more than just be able to read and write but are now expected to be persons with recognized academic qualifications.

With this base-line improvement, Operations Supervisors and Operations Managers have had to equip themselves to be better able to lead intelligently. It is noted that where this area of any organization is not strengthened, the millennials tend to show a disregard for the authority of the individuals who they think is not qualified to lead them. There is also unwillingness by these young educated individuals to do the 'dirty work' that are sometimes required. They tend to jump from organization to organization because they believe that they are too 'bright' and are too much in demand to face any disciplinary measures whenever they are in breach. The quality of their service and their commitment to the task has also suffered as a consequence.

I have carefully examined what was done in the area of National Security to not only attract but also to assist individuals to feel more accomplished at the end of their tenure. I cannot help but think that this may be the way forward to secure the industry from the possible doom that is ahead. While I have taken note of the Human Employment and Resource Training (HEART) Trust efforts, this I contend will need the added support of a formalized institution for Security Training. Although the ASIS certification program have served to fill this gap, however, many of the security personnel at risk, are unfortunately unable to meet their eligibility requirements, hence our dilemma.

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## ***Did You Know That?***

- Chris Wilson was the chapter's first Chairman (1975- 1978).
- Dassievado Ricardo Buchanan served as Chapter Chairman from 1990 -1993 and was a former Chairman of the Jamaica Police Federation.
- Warren Smith, CPP, PCI, PSP is the sixteenth individual to hold the post of Chapter Chairman.
- The American Society for Industrial Security was formed in 1955 and changed its corporate name to ASIS International in 2002.
- You cannot hold both the APP and CPP designations at the same time, CPPs are not permitted to take the APP exam and the APP designation will be expired if a candidate obtains the CPP.

## **ASIS Jamaica Congratulates The Undermentioned:**

### **Member of the Quarter Awardees**

January to March	Carlos Pipher, CPP, PSP
April to June	Capt. John Richards, CPP, PCI, PSP
July to September	ARVP. Capt. Garth Gray, CPP, PCI, PSP

## **The 2020 ASIS Foundation Certification Accelerator Scholarship Awardee**

**Carlene Clacken-Reid**

### **Physical Security Professional Certification Exam**

Jason Robinson, PSP	November 2020
Otis Fender, PSP	November 2020

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## **Professional Security Attire**



### **Maj. Oswald Smiley, ASIS Member**

It is said that Private Security service providers collectively play an important role in protecting the interest of their clients whether through public or private partnership. Their responsibilities include but are not limited to:

- The protection of Commercial Activities
- The protection of Industrial Activities
- The protection of Assets (Tangible or Intangible)

The Security Officer must present themselves in a professional manner that will ensure that he or she is viewed as a physical deterrent to the prevention of crime and violence while safeguarding lives, property and information from within a prescribed framework that will ensure human rights and laws are respected and ensuring that the fundamentals of freedom are maintained.

A security company or guard force should ensure that there exists a monitoring structure that is in place to hold the security officer(s) accountable. A Security Officer should understand that proper uniform attire while on duty must always be consistent with the security needs of their

clients and be aligned to the security industry best practices.

This requirement when followed, will build trust and respect to all stake holders as well as fulfilling the requirement of law. Security organizations must ensure that the required uniform and markings are in place to identify their security personnel whenever they are discharging their duties. Of such, a security officer must always be attired professionally in the required uniform that satisfies industry standards. Security officer must always be in possession of their identification badges/cards which should be visible at all times. Security companies should establish proper documented policies and procedures for the use of uniforms and markings.

With the future of the security industry looking bright for Public/Private Partnerships the time has come for greater coordination and cooperation between security officers and police personnel through a structured relationship. With this in mind security officers must ensure that they are professionally attired while on duty and demonstrate to their clients and to the public that the security industry is ready to accept the stage that is set for the transformation. Private security is the primary protective resource and the 'face' that clients usually see first.

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## Christmas Shopping Security Tips

Carlos Pipher, CPP, PSP.

**Criminals will seek the opportunity to rob shoppers during the Christmas season, because more shoppers will be out in crowded malls, plazas and arcades.**

- **ATMs** – Avoid secluded ATMs that are away from busy areas. Have your card handy as you approach, this will prevent you from going into your handbag or wallet. Avoid cell phone use, it will be a distraction.
- **Situational Awareness**- Always be on the alert for anything that may go wrong, especially if it's dark. If you think that you are being followed go to a populated area. Pay close attention to where you park and avoid parking in dark areas, if possible avoid dropping off shopping items in the vehicle and returning to shop, thieves maybe observing you and your vehicle.
- **Handbags/Pickpockets**- Christmas shopping presents the perfect crowd for handbag grabbers/pickpockets. Minimize the amount of cash you carry and do not open your wallet or purse in crowded places, have cash ready before for purchase.
- **Inconspicuous**- Avoid jewellery and flashy items, these will draw attention to you, do not be a 'stand out.'
- **Car Boot**- Place shopping items in the boot of your of car so that they are out of view.
- **Lock Doors**- Immediately lock the doors of your vehicle upon entering to avoid a robber or a hijacker from entering with you and avoid disarming the vehicle and be on the outside using your cell phone.

